

The Acthar Hub

Supporting You
From Prescription
Through Treatment



H.P. **Acthar**[®] GEL
(repository corticotropin injection) 80 U/mL

Welcome!

Your doctor has just prescribed H.P. Acthar Gel[®] (repository corticotropin injection) for your condition.

As part of your referral to the Acthar Hub, you are automatically enrolled in several services that it provides, including a dedicated network of support that helps you from the moment you are prescribed therapy.

This service is free and offers help with insurance coverage, financial assistance, home delivery of your medication, and training on how to administer it. From the moment your doctor sends your Acthar Start Form to the Acthar Hub, you'll be supported every step of the way.

Advocating for your health

Your health is important to us. This brochure helps explain how the Acthar Hub works with you from the time your doctor submits your Acthar prescription to the Acthar Hub through treatment.

In addition to support from your Case Manager at the Acthar Hub, you can be a strong advocate for yourself by:

- Building a strong partnership with your dedicated Acthar Case Manager by sharing necessary information and completing all requested forms;
- Speaking up and asking questions. Don't be afraid to talk to your insurance company about your health needs and why Acthar is right for you; and
- Understanding what it takes to obtain Acthar, so you have appropriate expectations and can better work with your Case Manager if and when necessary.



Your dedicated Case Manager is here for you.

Call 1-888-435-2284 from Monday through Friday between 8 AM and 9 PM ET, or Saturday between 9 AM and 2 PM ET.

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Acthar support from the start

As soon as the Acthar Hub receives your completed Acthar Start Form, your support begins!



Day 1

You receive a welcome call from your Case Manager at the Acthar Hub

Your dedicated Case Manager calls to welcome you and provides an overview of how the Acthar Hub can help, including:

- Insurance coverage
- Co-pay or coinsurance
- Financial assistance
- Injection training
- Information about your welcome letter and Starter Kit



Week 1

A welcome letter and Starter Kit arrive at your home

Welcome Letter (overnight delivery) and Starter Kit (standard delivery) are sent via FedEx:

- The letter includes your doctor's name, Case Manager's information, and consent forms for extra levels of support through your treatment journey
- The Starter Kit contains information about Acthar and your specific condition

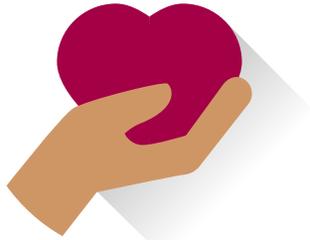


The Case Manager makes 3 attempts to contact you within the first 3 days.

If you miss the call, please call back toll-free at 1-888-435-2284. And don't

forget to answer calls from any 1-800 number or blocked caller, as they may be from your Case Manager or Specialty Pharmacy, contacting you to request information and provide updates.

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Your Case Manager is working for you

Your Case Manager works with your doctor and your insurance company to obtain coverage for Acthar, but it may take some time to get everything done. Here are some of the things your Case Manager is doing on your behalf.

With the insurance company:

- Determines your coverage and any out-of-pocket costs you may have
- Works through insurance company requirements and approvals with your doctor's office

With you:

- Calls you regularly to update you on the status of the approval process
- Requests any additional information needed
- Answers any questions you may have



If your insurance company contacts you directly, either by phone or mail, please tell your Case Manager. The information you provide may help the Case Manager with your insurance company's requirements.



Supporting you after your coverage decision

If coverage is approved:

- Your insurance company and/or your Case Manager will contact you about the approval
- Your Case Manager will also work with your Specialty Pharmacy to set up delivery of your medication and help you coordinate injection training, if you would like to opt into this service

If coverage is denied:

- Your Case Manager will continue to work with you, your doctor, and the insurance company to appeal the decision
- You can also contact the insurance company directly or through your Human Resources Department to advocate for getting your prescription approved
- You may be eligible for the Acthar Patient Assistance Program if you meet certain eligibility requirements and your insurance denies coverage. See the financial assistance section for more information

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Getting financial assistance

You may be eligible for assistance programs to help with the cost of Acthar. There are 3 options, depending on the type of insurance you have. Talk with your Case Manager about these programs to see which one could be right for you.

1 The Acthar Commercial Co-pay Program for people with commercial or private insurance:

- \$0 co-pay for eligible patients*
- Enrollment by phone during the Acthar welcome call or anytime you speak with your Case Manager
- Automatic processing by the Acthar Specialty Pharmacy with no attempt to collect a co-pay

*The Acthar Commercial Co-pay Program provides co-pay assistance of up to \$25,000 per calendar year for eligible patients. This program is not for patients receiving prescription reimbursement under any federal-, state-, or government-funded insurance programs or where prohibited by law. Talk with your Case Manager about additional terms and conditions and eligibility criteria.

2 Independent Charitable Foundations for people with government insurance:

- Your Case Manager can provide contact information and let you know about documentation you may need to provide to determine eligibility
- You will be responsible for working with the Independent Charitable Foundations and applying for assistance
- Mallinckrodt, the supplier of Acthar, does not determine fund-eligibility criteria or have any influence over which patients are chosen or the types of assistance provided

3 The Acthar Patient Assistance Program for people without insurance coverage of Acthar:

- Mallinckrodt provides Acthar at no cost to eligible patients with a valid, on-label prescription for Acthar who have no insurance, are underinsured, or become uninsured when coverage is denied
- With your consent, your Case Manager will transfer you to the Acthar Patient Assistance Program to determine your eligibility
- This program is administered by a third-party organization

Beginning Treatment

The support team will prepare you for delivery and injection training. Acthar is delivered directly to your home.



Coordinating delivery

- Your Case Manager will help you reach your Specialty Pharmacy to coordinate your first delivery
- The Specialty Pharmacy will review your prescription with you, answer any questions you might have about taking Acthar, and arrange a shipment when someone will be home to receive it
- Acthar is shipped to your home in a refrigerated container
 - A signature is required for delivery because someone must be available to put the medication in the refrigerator as soon as it is received
- The package contains prescribing information for Acthar; Acthar vial(s), syringes, and needles; disposal instructions; and contact information for the Specialty Pharmacy

Coordinating injection training and support

Injection training is provided by a licensed nurse and can take place in your home, online, or by phone, depending on what you and/or your care partner choose.

Your assigned nurse will:

- Contact you within 48 hours of receiving your Acthar medicine to schedule training
- Review the injection materials with you—needles, syringes, alcohol wipes, etc
- Show you or your care partner how and where to administer Acthar (ie, encourage a practice injection with the training kit, observe, and then coach through the first injection)
- Explain how to store Acthar and dispose of used needles and syringes
- Answer any questions about the injection and Acthar



If you didn't sign up for injection training and would like to, ask your doctor to submit the request to your Case Manager at 1-888-435-2284, or call your Case Manager directly and he or she can obtain the order.

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Your Case Manager is available to assist you. You can help navigate the process by following these helpful tips:

1 Sign page 3 of the Acthar Start Form to ensure you receive additional support during the approval process for Acthar

- If you did not sign the patient consent, ask your Case Manager to send it to you so you can sign it and return it to the Acthar Hub

2 Let your Case Manager know if you receive mail or phone calls directly from your insurance company. Sharing information helps keep the coverage-approval process moving forward

3 Avoid delays in receiving approval and delivery of Acthar by calling back as soon as possible if you miss a call from your Case Manager or the Specialty Pharmacy

- Please note that these phone calls may appear as “blocked” or “unavailable” based on your phone carrier

4 Call your Case Manager at any time with questions or concerns—even if it is outside of your regularly scheduled call



To learn more about the Acthar Hub, visit acthar.com/patient, or call 1-888-435-2284 from Monday through Friday between 8 AM and 9 PM ET, or Saturday between 9 AM and 2 PM ET.



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